



On-Bill Tariff FAQs

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What is the on-bill tariff?

The on-bill tariff allows members to finance energy efficiency upgrades for residential members. It does not require a member to take on personal debt. A member will receive an energy audit and recommendations of the most cost-effective upgrades to be paid for upfront by REC. REC intends to make sure that members do not pay more than they save annually. For many, this program will significantly lower their overall bill even during REC's investment recovery period.

How do I sign up?

Members can sign up fo through the REC website or by calling REC.

When will it be available?

The program will be available starting in early 2022.

What is the signup process?

After enrollment, REC will speak to the member about the on-bill tariff program. An energy audit is conducted to determine energy loss in the home. A contractor will recommend the most cost-effective recommendations. If the member agrees to the upgrades and monthly charge, the contractor performs the upgrades. Then a quality control inspection is completed. Within 45 days, REC will add the tariff to the REC bill. REC will verify that the member's annual savings exceed the cost of the annual electricity use. The tariff removed once REC recovers its investment in the upgrades over time.

Marketing

How will REC market and inform members of this program? What channels/media and materials will be used?

REC will target the market to high-energy intense locations (cost per square foot analysis) by customizing/ mailing invitations out to these members that appear to be in the most need. REC will also use traditional forms of general marketing such as social media announcements, articles, magazine advertisements, and emails so that all members can enroll. REC welcomes the opportunity to work with stakeholders to expand its program marketing efforts.



Estimating Savings

How will the energy savings be calculated, what happens when it's not achieved, and how will they be tracked?

The program administrator, EETility, will calculate each member's estimated savings using the third-party engineered building science/auditing software. EETility relies in part on the data collected by REC staff during the pre-upgrade energy audit visit and the monthly energy usage history of that location with a weather overlay.

Will the participant have the opportunity to review the calculation of their estimated savings?

Yes, each participant receives details of their estimated savings at the time of the offer to upgrade. Additionally, one year after the upgrade has been completed, a one-time verification process will be conducted for a subset of participants. This process will help REC proactively identify any participants who are paying more than their annual savings. REC will encourage participants to reach out at any time if they believe they are paying more than they are saving annually.

How will the verification process be calculated and tracked?

REC plans to hire a third party to conduct the verification studies. REC plans to report program details along with combined savings, in its annual report and other REC member communications.

How will limits on individual and aggregate amounts of energy efficiency measures for each eligible participant be determined?

The program administrator, EETility, will determine the most cost-effective Scope of Work and its correlating cost/amount on a case-by-case basis. Using energy audit data collected by REC at the site, usage history data, and the member's preferred contractors pricing schedule. REC's research indicates that other similar programs invest about \$5,000 - \$7,500 per metered location.

Past Due Balances

If member's have an unpaid savings charge, will their service be disconnected? If so, will there be an additional reconnection cost for the unpaid savings charge?

On-Bill tariff participants are treated like all other unpaid utility services on the bill and may be subject to disconnection for nonpayment or partial payment.

How will REC approach the collection of unpaid energy savings charges?

REC will mail notices to members who have not paid all or portions of their electric bill, including the energy savings charge. If the bill remains unpaid, electric service will be subject to disconnection.



Property Questions

What if a new member moves into the property?

A new member will pay REC's energy savings charge for as long as they occupy the property or REC recovers its investment, whichever comes first. The electric bill will be lower than it would have been without the improvements.

REC will file an Efficiency Upgrade Notice with the local county land records administrator.

In addition, when a new member starts electric service, REC will notify the member of the program and its benefits and charge when they sign up for service. New members will be required to accept the tariff charges before REC can transfer service.

If a member decides after a couple of years or so that they no longer want to pay the savings charge, do they have an option of not doing so and getting out of the agreement?

For a member to participate, they must sign on to the term of the agreement for the program.

Members must agree to pay off the efficiency upgrades over time for a set number of years until it is paid off or for as long as they occupy the premise, whichever is first.

Contractors

What are REC's goals and strategies towards a diverse and local workforce opportunity? Will there be any training provided to contractors to qualify, or how will those with a limited work history qualify?

Contractors will be selected by REC if they can meet all the program requirements. REC encourages diverse contractors to participate and further encourages all of their contractors to provide a diverse workforce. Both weatherization and HVAC contractors will be used in the program. Program-specific training will be provided by EEtility and EEtility does not provide HVAC, weatherization, or diagnostic equipment (Blower Door / Duct Blaster) training services.



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