



What's Costing You the Most on Your Electric Bill?



RECNEWS

February 2023

There's an App for That!

At REC, we are always looking for ways to help you save money and reduce your energy usage. That's why your cooperative is so excited to share a new feature in the MyREC SmartHub app, which is available for free in both the App Store and Google Play.

Always wondered how much your clothes dryer, dishwasher or oven is costing you everyday? Now you can find out! With a new upgrade to the MyREC SmartHub app, you can receive details customized just for you.

SOME HIGHLIGHTS

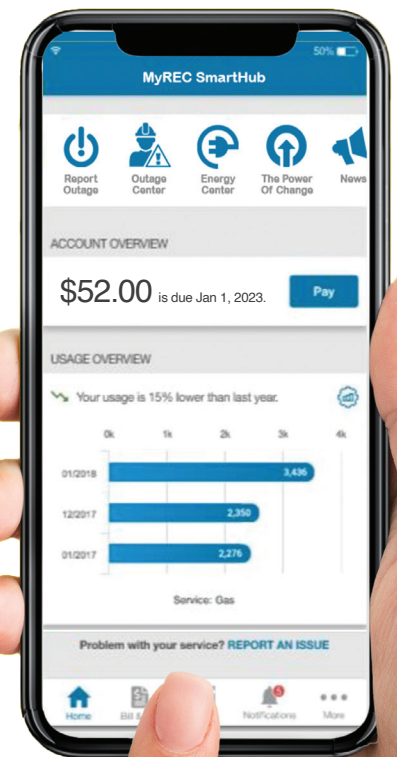
A home energy profile is available for you to fill out. You can then receive emails and alerts customized just for your home.

A monthly summary email will show how much electricity you used during your latest billing period, provide insight into your electricity usage by appliance – and share tips on how to save.

A customized dashboard will spell out in simple terms where you are using the most energy and when.

A budget alert is available for members who want to avoid hitting a customized energy use threshold.

A high usage alert tells you when you have exceeded your average energy usage in recent days.



Download the MyREC SmartHub app today:



Keep it Simple with Paperless Billing and Auto Pay

PAPERLESS

We get it. Between work, running kids to practice, figuring out dinner and juggling the crisis of the day, time gets short real fast.

That doesn't count the reams of mail and random papers that pile up on every available surface.

So why not reduce that clutter – and help the environment all at once?

Go Paperless Today!

In the My REC SmartHub web portal or app, here's where to go:

- > My Profile > My Information
- > Update My Printed Bill Settings
- > Printed Bill Status.

AUTOPAY

REC offers Auto Pay, our free, checkless payment plan that offers both **convenience and savings**.

Have your payment automatically deducted from your bank account on the due date shown on your bill. You will no longer need to remember to make a payment. Plus you will save time and postage.

To enroll in Auto Pay, log in to your MyREC SmartHub account. Once logged in, click on the Billing & Payments tab, and choose Auto Pay Program. Online enrollment is quick and easy, and you can even give us a call at 800-552-03904 if that's easier for you.

Outage Text Alerts:

Take the Guesswork out of a Power Outage.

The lights flicker. The TV goes dark. And, worst of all, the AC or heat shuts off. You exchange unhappy glances with your family members. Now what?

Does REC know your power is out? How long could this outage last? Is a crew on the way? What caused the outage, anyway?

With Outage Text Alerts, you can have those answers delivered right to your phone.



ENROLL
TODAY!

Help is Available!

Through payment arrangements, convenient payment options, and access to resources that can assist, Rappahannock Electric Cooperative (REC) is here to help you **find the solution that is right for you.**

Options include:

Payment Assistance

Resources to help pay your bill or set up payment arrangements to ease the burden you are facing.

Payment Options

A variety of convenient payment options. In addition, find other billing & payment details.

Member Savings

Energy-saving tips and expert guidance that can help you save each month.



Learn more:
myrec.coop/heretohelp

